

**START DATES FOR SECTION 7 COMMITMENTS  
(BASED ON MID-JANUARY FAIRNESS HEARING)**

<b>SECTION</b>	<b>DESCRIPTION</b>	<b>START DATE</b>
7.1	Auto-adjudication	Preliminary Approval
7.2	Website Disclosures	
	Website – Development of Form and Content	Preliminary Approval
	Review by Notice Counsel and Plaintiffs	Forty-five days prior to Fairness Hearing
	Implementation of Website	Final Approval + 90 days
7.3	E-Mail Fee Schedule, Coding etc.	Final Approval + 90 days (or, if there are appeals of Final Order, 7/1/04)
7.4	Provider Relations Investments	Preliminary Approval
7.5	Reduced Precertification Requirements	Preliminary Approval
	Precertification by Electronic Means	Final Approval + 90 days
7.6	Material Adverse Change Notice	As soon as practical, but not later than Preliminary Approval + 60 days
7.7	Initiatives re: Resubmissions	Preliminary Approval
	Resubmissions regarding Power MHS system	Final Approval + 90 days
7.8.a	Consistency of Claim Payment Practices	As soon as practical, but not later than Preliminary Approval + 60 days
b	Web-based Pre-Adjudication Tool	To Be Determined
c	Submission of Clinical Information	Final Approval + 90 days
7.9	Establishment of Physician Advisory Committee	Final Approval
7.10	Implement Process for External Review of Billing Disputes	Final Approval
7.11	Medical Necessity / Experimental and Investigational	Final Approval
7.12	Implement Process for Clinical Information Disputes	Final Approval
7.13	Participation in CIGNA HealthCare Networks	
a	Advance Credentialing	Final Approval + 90 days
b	“All Products”/ “All Affiliates” Clauses	Preliminary Approval
c	Termination Without Cause	As soon as practical, but not later than Preliminary Approval + 60 days
d	Class Member Refusal to Accept New Patients	Final Approval

7.14	Fee Schedule Changes	
a	Notice and Frequency	Final Approval
b	Payment Rules for Injectibles, DME, etc.	Final Approval
c	Appeals of R & C Determinations	Final Approval
7.15	Recognition of Assignments of Benefits	Preliminary Approval
7.16	Application of Clinical Judgment	
a(1)	Medical Necessity Definition	Preliminary Approval
a(2)	External Review Statistics	Final Approval
b	Policy Issues Involving Clinical Judgment	Preliminary Approval
c	Consideration of Administrative Exemption Program	Final Approval
7.17	Billing and Payment	
a	Timing of Claim Submissions (re: 180 day requirement)	Preliminary Approval
b	Claim Submissions (re: acceptance of certain forms and submissions of Clinical Information)	Preliminary Approval
7.18.a	Logging of Receipt Date and Attempt to Require 24 Hour Transmission by Clearinghouses	Preliminary Approval
b	Payment of Simple Interest	Final Approval + 6 months
7.19	No Automatic Downcoding of Evaluation and Management Claims	Preliminary Approval
7.20.a-j	Modifications to Payment Policies	Final Approval
7.21.a	Modification of Language in Remittance Forms	Final Approval + 120 days
7.22	Overpayment Recovery Procedures	Final Approval + 90 days
7.23	Improve Accuracy of Eligibility Information	Preliminary Approval
7.24	Provider Service Centers	Preliminary Approval
7.25	Confirmation of Medical Necessity	As soon as practical, but not later than Preliminary Approval + 60 days
7.26	Electronic Connectivity	Final Approval + 90 days
7.27	Physician Information on Website	Final Approval + 90 days
7.28	Capitation and Physician Organization Issues	
a	Capitation Reporting	Final Approval
b	Assignment to PCP (assignment and commencement of making recommendations to plan sponsors)	Final Approval
7.29.a	No "Gag Clauses"	Preliminary Approval
b	Ownership of Medical Records	Preliminary Approval
c	Arbitration Fee Limits	Final Approval

d	Impact on Physician Agreements	Obligations and commitments to be incorporated into physician contracts as they commence pursuant to this Exhibit 8.
e	Impact on Covered Services	Preliminary Approval
f	Privacy of Records	Preliminary Approval
g	Pharmacy Risk Pools	Preliminary Approval
h	“Stop- Loss”	As soon as practical, but not later than Preliminary Approval + 60 days
i	Pharmacy Provisions: Disclosures re: Formulary	Final Approval
i	Pharmacy Provisions: Maintenance of Exception Process	Final Approval
i	Pharmacy Provisions: Coverage for Off-label Uses	Preliminary Approval
j	Restrictive Endorsements	Subject to effective dates of remedies available pursuant to the terms of the Agreement and this Exhibit 8
k	Physician Specialty Society Guidelines	Preliminary Approval
l	Scope of Responsibilities	Preliminary Approval
m	Provision of Contract Copies	Final Approval
n	State and Federal Laws	Preliminary Approval
o	Modification of Means of Disclosure	Preliminary Approval
p	Participating Physicians Status and Limits on Obligations of Non-Participating Physicians	Final Approval
q	Effect of Assignment of Benefits	Preliminary Approval
r	Non-Disparagement	Final Approval + 120 days
7.30	Compliance with Applicable Law and Government Contracts	Preliminary Approval
7.33 a-e	Mental Health Provisions	Final Approval